

To be considered for TLC you must:

1. Talk to your doctor, nurse, or social worker while you are in the hospital.
2. Request a referral to the TLC program.
3. If you qualify, the TLC Nurse Practitioner will visit with you during your hospital stay.

How do I contact TLC?

Call Program Assistant
(919) 286-0411 ext. 2671
Toll-free:
(888) 868-6890 ext. 2671



Durham VA Medical Center TLC Program

508 Fulton Street (182)

Durham, NC 27705

Phone: (919)286-0411 ext 2671

Toll-free: (888) 868-6890 ext 2671

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VEM # 7.0

Approved by VEM Committee

Developed by: TLC Team



Transitional Care Partners Program

(TLC)

**Helping older
Veterans and their
caregivers through
discharge from
hospital to home.**

Who does TLC serve?

Veterans who are:

- ♦ Going home from the VA hospital
- ♦ 60 years of age or older
- ♦ Live within 35 miles of the Durham VA Medical Center
- ♦ Can benefit from a TLC Nurse Practitioner, Occupational Therapist and Social Worker coming to your home

How does TLC work with me at home?

- ♦ Provide direct access to a healthcare team for 30 days after discharge
- ♦ Help you manage and understand your medications
- ♦ Help your loved one learn to care for you safely and more easily
- ♦ Communicate with your VA healthcare providers
- ♦ Help you to follow your discharge plan at home
- ♦ Facilitate independent living and prevent unnecessary return to the hospital

TLC does not provide

- ♦ Personal care
- ♦ Housekeeping
- ♦ Meals
- ♦ Full time or daily nursing care
- ♦ Personal comfort items
- ♦ Hospice
- ♦ Physical Therapy
- ♦ Services provided by a home health agency